

Decision Making under (Deep) Uncertainty: Futures analysis for resilient strategies -Climate, Energy and Security Perspectives

Presentation to the Insurance Sector at The Oasis Loss Modelling Framework Conference: The Good, the Bad and the Ugly - Complex Systems, Modelling, Decision Making Under Uncertainty Session dated 2nd July 2020

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- There is a need to improve the quality of decision making around high impact low probability events (HILP) and under risk and uncertainty.
- Decision support tools are an integral but discrete component of decision-making. There is a need to consider decision making holistically from an end-to-end perspective.
- The ability to develop the wholesale change needed to improve the quality of decision making under uncertainty is a leadership, cultural and ongoing competency development challenge.

This is an enormous topic: multi-disciplinary in nature, covering a range domains and challenging conventional axioms. What is presented is scratching the surface!

We need to get better

e.g. across a range of domains, sectors, issues and circumstances



WMD in Iraq, 2003



http://www.agdepartment.com Foot and Mouth Disease, 2001

http://cte.jhu.edu/techacademy/fellows/ The Challenger Disaster, 1987



Corporate Bankruptcies, 2001



http://www.theage.com.au/world/ Italian Earthquake, 2009



IEA PV and Wind forecasts 2006 to 2015

Can compare with what happened

Bank of England modelled estimates of UK GDP November 2007 Percentage increases in output on a year earlier Bank estimates of past growth ONS data ONS data Global Financial Crisis, 2008^{Actual}

We need to get better

across a range of areas e.g. Intelligence and Finance

- The justification for invading Iraq in 2003 was based on the intelligence community assessment that it possessed Weapons of Mass Destruction (WMD).
 - US Intelligence Community has an annual budget of ~\$50 B and employs 20,000 analysts. In 2002, this community concluded White House's assertion that Iraq had WMD were correct
- Global financial crisis of 2008 resulted in the biggest bankruptcies in history, left over 30M people unemployed globally, cost Global GDP US\$20 Trillion and brought nation states to the brink of insolvency.
 - In a November 2007 survey of Professional Forecasters examining 45,000 economic data series foresaw <1 in 500 chance of an economic meltdown as taking place in September 2008

We need to get better

We have the tools we don't use the right ones or use them very well e.g. C-19 pandemic 2020 - ..?



Catastrophic risks What's the worst that could happen?

The covid-19 pandemic has found the world unprepared for unlikely-but-dangerous events. This need not be the case

Briefing | Jun 25th 2020

National Risk Register, 2017

			Pandemic influenza
		Coastal flooding Widespread electricity failure	
	Major transport accidents Major industrial accidents	Effusive volcanic eruptions Emerging infectious diseases Inland flooding	Severe space weather Low temperatures & heavy snow Heatwaves Poor air quality events
2	Public disorder Severe wildfires	Animal diseases Drought	Explosive volcanic eruption Storms & gales
1		Disruptive industrial action	
Between 1 20,000 and	in Between 1 in 2,000 1 in and 1 in 200	Between 1 in 200 and 1 in 20	Between 1 in 20 and 1 in 2 Greater than 1 ir

Relative likelihood of occurring in the next 5 years

Decision Making - Holistic and End to End perspective

Understand Uncertainty - then match our tools to the relevant levels of uncertainty about the future

Uncertainties are Pervasive

- Stochastic uncertainties
- **Epistemological uncertainties**
- **Ontological uncertainty**
- **Computational uncertainties**
- Judgemental uncertainties.
- Modelling errors
- Social and ethical uncertainties
- Endpoint uncertainties ٠ Ambiguities.
- Implicit value judgements and/or preferences.
- Implementation uncertainty
- **Ethical uncertainties**



Deterministic Forecasting (with sensitivity)

Non-fiction, visualisations of all kinds of possible futures, including those with dire consequences and surprises.

Coherent view of plausible futures without need to be explicit on the likelihood of these futures.

Probabilistic projections in which all uncertainties are presented and measured by probabilities.

Deterministic projection based on a combination of trend extrapolation and expert judgement.

Grantham Institute

Dorsser et al 2018

Decision Making - Holistic and End to End perspective

So how do we think more broadly about the future? Tools exist - just not employed appropriately



Decision Making - Holistic and End to End perspective

Match decision support tools to the relevant levels of uncertainty - Consolidative to Exploratory Modelling

Level 1 to 3 Uncertainties (as per Slide 6) - **Complicated Systems**:

- Nested components
- Reductionist thinking is possible as the behaviour of each component is understandable independent of the whole.
- Allows predictions effectively a core component of scientific method

Level 4 Uncertainties (as per Slide 6) - **Complex Systems**:

- Characterised by a large number of interacting components;
- Aggregated activity is nonlinear; and
- Tend to exhibit hierarchical self-organisation.



Decision Making - Holistic and End to End perspective

Match decision support tools to the relevant levels of uncertainty - Consolidative to Exploratory Modelling

- **Consolidative Models** gather all relevant knowledge into a single package which, once validated can be used as a surrogate for the real world: Used for prediction.
- Exploratory Models Map assumptions onto consequences, without privileging any one set of assumptions. Supports iterative problem-solving.

Shift from a "Predict than act" logic to "Agree on Decisions"

- "Predict than act": What will the future be? -> what is the best near-term decision? -> How sensitive is the decision to the conditions?
- "Agree on Decisions": Propose strategy and decision context -> Use analytics to stress test strategy -> identify new and revised strategies that are more robust



Decision Making - Holistic and End to End perspective

Match decision support tools to the relevant levels of uncertainty - Consolidative to Exploratory Modelling

1. Participatory Scoping Traditional tools designed for i) Define Goals, Uncertainties, and Strategies (XLRM) systems with: ii) Choose Candidate Strategy A single relevant decision-making actor Well-understood behavior 4. Trade-off Analysis 2. Case Generation Agreement on objectives among audience for the analysis iii) Estimate Performance of v) Display and Evaluate Tradeoffs Among Strateg(ies) Strategy in Many Futures Today requires policy analytic methods and tools that embrace: 3. Scenario Exploration A diversity of priorities, goals, and and Discovery values among participants to the decision iv) Characterise Strategy's Vulnerabilities Deliberation Irreducible uncertainty regarding the **D** Analysis consequences of our actions **Vulnerabilities** Robust Strategy **Deliberation with** A decentralized, poly-centric Analysis decision-making audience

Decision Making - Holistic and End to End perspective

More than decision support tools expanding imagination is critical – this means being aware of biases



COGNITIVE BIAS CODEX, 2016

Decision Making - Holistic and End to End perspective

How a decision is framed can alter the decision that people make

How likely is it a violent criminal will re-offend?



Decision Making - Holistic and End to End perspective

Statistical Heuristics impacts perceived risk e.g. Base Rate Neglect

- Assume you have been exposed to an illness. The probability that you have contracted the illness is 1/1,000. The medical test is 99% accurate.
- Unfortunately, you have tested positive.
- What is the probability that you have the illness?
- There is only a 9% chance that you have the illness given you have tested positive

	Positive	Negative	Total
Have Illness	0.99 ≈ 1	0.01 ≈ 0	1
Don't have Illness	9.99 ≈ 10	989.01 ≈ 989	999
Total	≈ 11	≈ 989	1000

11 people tested positive, but only 1 has the illness. So, the probability you have the illness given that you have tested positive is 1/11 or about 9%!

Imperial College **Decision Making - Holistic and End to End perspective**

Vagaries of verbal descriptions

Verbal descriptions of uncertainty can mask important, often critical, differences between the views of different experts.

Members of the Executive Committee of the EPA Science Advisory Board were asked to assign numerical probabilities to uncertainty words that had been proposed for use with EPA cancer guidelines

Source: Morgan MG (1998) Uncertainty analysis in risk assessment. Hum Ecol Risk Assess 4(1):25–39.



Imperial College London Leadership, cultural and competency challenge

Need for more ex-post analysis in decision making under risk and uncertainty



"A professional cricketer runs up, bowls, and immediately turns back to his mark without looking to see whether his effort is on target. That is of no interest to him. Only rarely has he thought it might be good to see if he actually hits the wicket, and he has never considered statistically calculating the accuracy of his bowling and comparing it to the bowling of others. Lacking good feedback, he never adjusts how he bowls. He just keeps doing the same thing over and over again, expecting things to work out fine.

Of course this is silly. A cricketer who behaved this way would not be selected. And yet this is a workable analogy for what many forecasters, whose predictions shape all of our lives, actually do."

Leadership, cultural and competency challenge

Lack of diversity and disciplinary chauvinism



Disciplinary, gender, methodological, and geographic trends in energy studies research, 1999 – 2013 for Energy Sector.

Source: Sovacool et al., 2015, Integrating social science in energy research. In Energy Research & Social Science 6 (2015) 95–99

Imperial College London Leadership, cultural and competency challenge

Research and Competency Development

- There is a substantive body of research on decision support tools they are proliferating.
- There is a substantive body of research on decision science.
- Where there is a lack of research is the interface between the effectiveness of the decision support tools in realising high quality decision making along the decision value chain.
- Therefore there is a need for testing of different tools and techniques to get evidence of their effectiveness so as to put the best-proven techniques into practice.
- Effectively the development of a Decision Quotient Research Programme to develop a more holistic and competency based approach to decision making Grantham Institute